

Urgent Care vs Emergency Room: Where Should I Go?



Many patients with easily treatable conditions utilize the emergency room unnecessarily. These visits often increase healthcare costs and can slow the treatment of true emergencies.

Choosing the right facility for care can save you money and get you taken care of faster.

Options:



Primary Care Physician

Many primary care physicians can support patients with after hours care either in the office or over the phone. Contacting your primary care physician first, to see what care is available and what he or she would advise, is a good strategy and may help you avoid having to go to an urgent care or ER.



Urgent Care Centers

An urgent care center is a walk-in facility that provides immediate care for non-life threatening illnesses and injuries. Urgent care centers typically have extended hours and will bill your insurance as a physician office visit.



Emergency Room

An emergency room is a hospital department that provides immediate care for life-threatening injuries and illnesses in addition to other conditions. Emergency rooms are open 24/7 and can usually provide very comprehensive diagnostics and treatment.

Where Should I Go?

Here is a list of common conditions and where you could seek efficient and cost-effective care.



Urgent Care

Burns - first and second degree
Colds, flu, bronchitis, sinusitis
Earaches and outer / middle ear infections
Eye infections and foreign bodies
GI upsets such as vomiting, diarrhea, indigestion
Insect bites, poison ivy, oak or sumac
Low grade fevers
Minor allergic reactions and allergic rashes
Mild dizziness or vertigo
Minor backaches
Minor cuts, scrapes, and puncture wounds
Needlesticks, foreign body removal
Severe sunburns, heatstroke, or dehydration
Sore throats
Urinary frequency, urgency, painful urination
Work release, drug or alcohol testing



Emergency Room

Motor vehicle accidents
Large penetrating cuts
Broken or fractured bones
Burns over a large area of the body
Third degree burns of any part of body
Amputations
Penetrating eye injuries
Chest pain, COPD, asthma, and shortness of breath
Fainting
Sudden loss of vision or double vision
Seizures
Abdominal pain
Gynecological conditions
Pregnancy
Children under the age of 2 years
Psychiatric or emotional conditions

Local Urgent Care Facilities

Patient First – East York (York, PA)

(717) 751-2483

2960 East Market St.

York, PA 17402

Hours: 8 am to 10 pm daily

Including weekends and holidays

MedExpress Urgent Care - York

(717) 845-2273

400 Loucks Rd.

York, PA 17040

Hours: 8 am - 8 pm daily

Christmas Eve: 8 am - 4 pm

Closed Thanksgiving & Christmas Day

WellSpan CareExpress

(888) 520-5060

1255 Carlisle Rd. (Inside GIANT)

York, PA 17404

Hours: 8 am - 8 pm Monday - Saturday

Sunday Closed

Please note that this location is closed daily from 1:15 pm to 2 pm

* To ensure the most cost-effective care, you will need to verify the providers you utilize are in-network at the time you seek services. Contact your health insurance carrier for your specific network details. *

Do not delay evaluation for life-threatening injuries or serious illnesses. If you have a major injury or you're experiencing symptoms such as chest pain, slurred speech, dizziness or confusion, which could be signs of a heart attack or stroke, go to the nearest ER or call 9-1-1.